



ITSec (Pvt.)Ltd

Company Profile

COMPANY DETAILS

- Registered as: Private Limited Company
- Incorporated in 2003
- Website Address: www.itsec.pk
- Phone Number: 021 371 300 93
- PSEB Registered
- Official Logo As Shown Above
- Number of Employees 200+
- Microsoft, Asterisk, SAP, CRM, Siebel, Oracle.
- Direct Importers of Equipment, (Dell, HP, Cisco, Apple)
- Exporters of Software and BPO Services since 2003



A WORD OR TWO ABOUT ITSec...

ITSec is a technology focused IT solutions firm, specializing in helping businesses move towards a paperless environment.

Founded in 2000, as an IT Security Consultancy, ITSec has graduated to a progressive and fast-growing IT solutions provider. Today ITSec is a global company with clients in Asia, Europe, the Americas, the Middle East and Australasia.

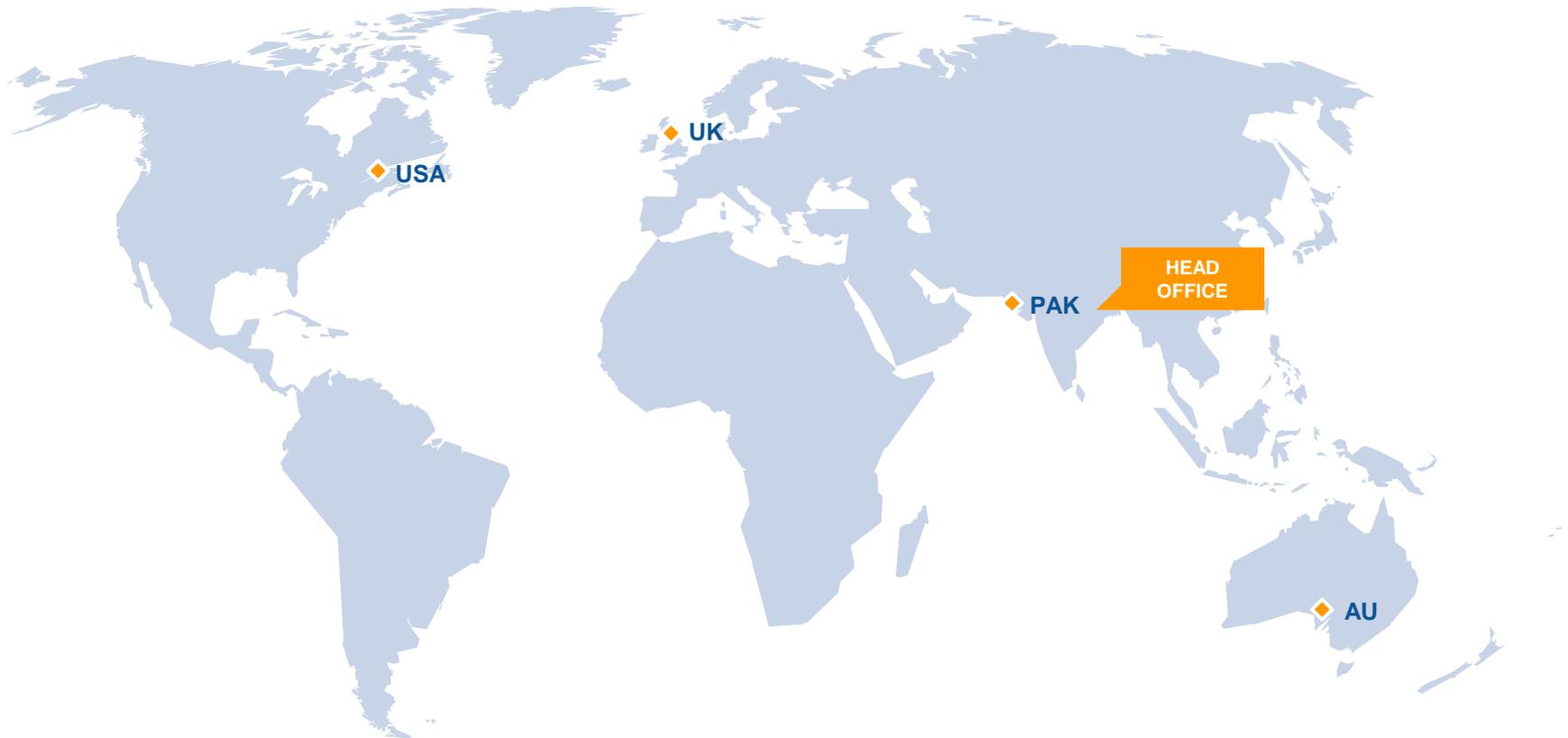
Our clients list includes the [NHS](#) UK and the likes of Barclays, Alliance & Leicester, COX Insurance, National Building Society; to name a few.

Our SME wing has helped more than 80,000 customers worldwide.

We have 200+ highly skilled in-house staff, the majority of which are masters degree holders and certified developers.

Our operations run 24 hours providing round the clock support to our prestigious clients worldwide.

WHEREABOUTS...



Head Office: 9th Floor, National IT Park, Caesars Tower, Shahrah-e-Faisal, Karachi, Pakistan

Phone: +92 (0) 21 371 300 93, Email: sales@itsec.pk, Website: www.itsec.pk

OUR EXPERTISE

- IT Hardware & Software
- Telcom Hardware & Software
- IT & Cyber Security, Networking Infrastructure, Firewall, Intruder detection systems, Penetration Testing & IT Audit.
- Bespoke Software Development, App Development,
- ERP & CRM Systems (Vendor & In-House)
- SLA Based Support & Maintenance Contracts
- SAP, Seibel, PeopleSoft, Microsoft, IBM, Oracle, SQL, LAMP, JAVA, IOS, Android, Salesforce Consultancy & Implementation, Support, Training
- Cross Platform Integration Services



SERVICES

- Business Process Outsourcing (BPO) Services
- Inbound and Outbound Call Centers
- Process Automation
- Value Creation
- Skills Enhancements & Training
- Cost Benefit Analysis & Increased ROI
- Time Saving through Optimized Processes
- Program / Project Management
- Change Management
- Human Resources Supply & Management



VENDORS WE WORK WITH

- Microsoft platform
- Opensource
- IBM, SAP, Oracle, JAVA
- IOS & Android
- Project management
- ERP & Financial applications
- IT infrastructure & security
- Cyber safety
- Training & skills enhancements



OUR B2B PORTFOLIO

iPAMS
POLICY ADMIN SYSTEM

VU CRM
less to do™

iSAFE
ONLINE SALES SYSTEM

LOGO INN
★★★★★ 5 Star Design and Web Services

fonyo
switch to the future

iPOS

Searchiology
Google . Bing . Yahoo . Facebook . Twitter . Online

lawsyst
technology simplified

iHEALTH

seoQart
Seo Friendly Shopping Cart System

iSCHOOL

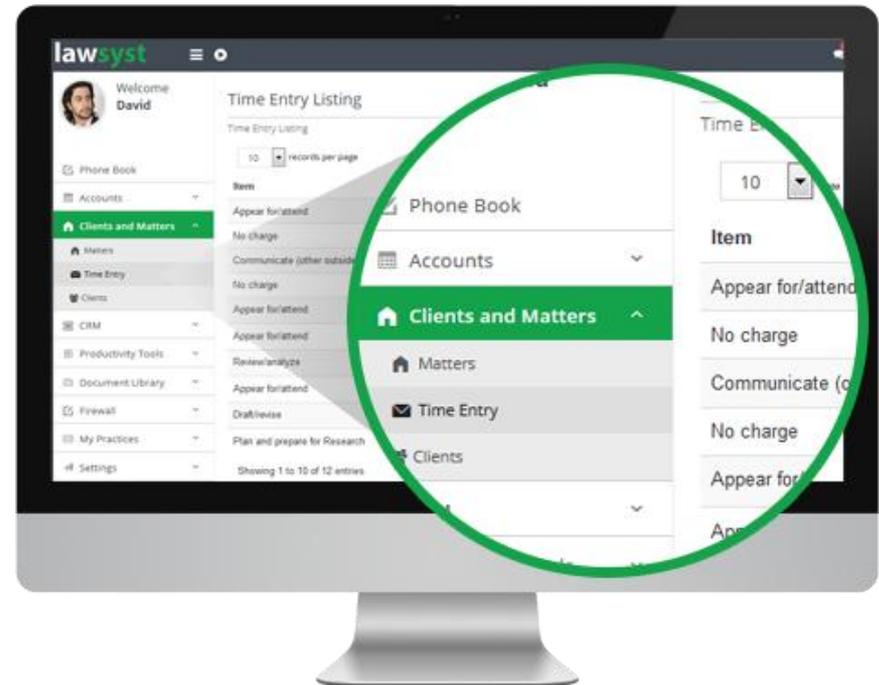
- Hosted or on-premise ERP solution with a range of modules including unified communication
- All communication history is in one place including emails, letters, and phone call recordings
- Vendor management
- Client management
- Partner management
- Sales & distribution
- Leads generation, quote preparation, purchase order, sales order, invoicing, payments, account statements, bank reconciliation & dispute management are some of the salient features
- On-premise or cloud based with total backup & support.



- Unified Communication Platform
- Telephone System (PABX) With integrated call recording and billing features
- Expandable to any number of users and locations using existing networking infrastructure
- VoIP & traditional telecommunication support
- Ability to record calls
- Presence management
- Click to call, drag & drop call transfer, on demand recording, conferencing, inelegant routing, call queues and more...
- Integrated with the VUCRM system or with a CRM of your choice
- Realtime chat between users



- Legal case management system for lawyers, legal advisors and solicitors
- Includes accounting & billing software
- Integrated call control & call recording
- Integrated human resource system
- Integrated workflow system
- Integrated marketing & leads management
- Onsite or cloud based
- Flexibility to add/remove modules as needed



- Start-up support for entrepreneurs
- Brand creation & marketing collateral
- Digital & traditional marketing communication
- Lead generation
- Web development & maintenance services
- IOS & Android app development
- Online portals, payment gateways
- Membership databases
- Social media & Google integration
- Expansion consultancy & support



- eCommerce, Shopping cart & Marketplace platform that enables businesses to trade online.
- This system is capable of running operations like Amazon, Draz, eBay, Zameen.com, Autotraders.co.uk etc.
- Better security than open source systems
- Fast, fluid and responsive
- More than 100 features that can support multiple lines of categories and products
- Comprehensive search system
- Multiple payment gateways
- Multiple delivery options
- Full support & enhancement



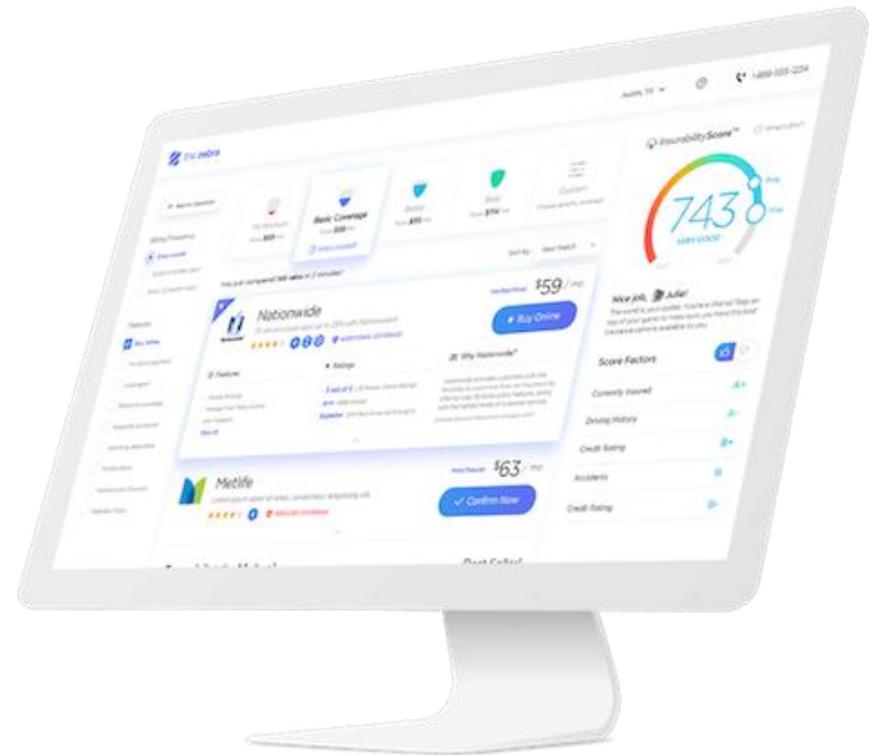
- Google AdWords platform plugin that reduces your cost per click
- Improves quality score
- Creates fast, responsive & fluid landing pages using jPage technology
- Creates Ad Groups and Ads based on the keyword
- Provides click position for each unique visit
- Reduces click waste by blocking IP addresses or devices
- Improves return on investment
- Improves search engine presence
- And many more features to keep you ahead of your competition



- Insurance Policy Administration & Management System (iPAMS)
- Manage the entire lifecycle of an insurance business
- Support of healthcare, life, investment & income protection insurance
- Produces illustrations & proposals
- Perform needs analysis
- Perform affordability analysis
- Generate policy documentation
- Manage premium collection
- Integrate with CRM system to incorporate sales & marketing
- Manage brokers and IFAs
- And many more features with cloud or onsite installation options



- Online sales and marketing system for insurance business
- Self-service portal for customers
- Self-service portal for broker network
- Cross and up-sell using intelligent data analytics
- Enhance customer support
- Multiple channel service and delivery system
- Integrated with the website
- Online quotations & illustrations (self-service)
- Support of Excel based rating engine
- And many more...



iPOS

- Point of sale system for retail businesses
- Inventory management
- Order processing
- Stock alerts
- Suitable for retail, beverage and food industry
- Integrated IOS and Android App
- Wireless and/or wired printer support
- Automatic stock alert system
- Vendor accounts
- And many more features...



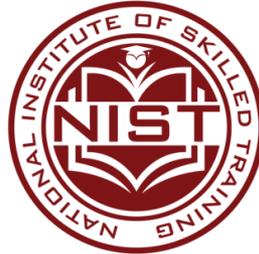
- State of the art school/college and institute management system
- Course database
- Pupil management
- Facility management
- Campus management
- Classroom / asset management
- Staff management
- Accounts/fee reconciliation system
- Self-service portal for students and faculty
- And many more features...



- Intelligent hospital/clinic management system
- Patient management (in-patient or out-patient)
- Staff Management
- Resource / room / ward / bed / equipment (Asset) management
- Intelligent workflow system
- Patient treatment history
- Laboratory / canteen management
- Patient card & prescription control
- Drug replacement (alternative)
- Side affects warning
- Many more...



OUR B2C PORTFOLIO



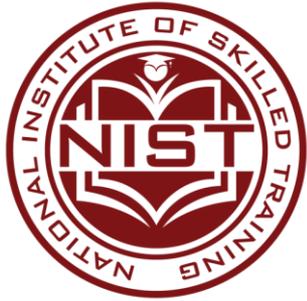
Pakistan's Only Institution with 100%
success rate for employability.



To be Pakistan's largest online home
improvement and DIY merchandise site



Ladies Fashion eCommerce site



100% Success Rate In Finding Employment

As of April 2018

- Skills improvement & training services
- Technical training services for individuals & corporate sectors
- Personal & time management
- Microsoft office (Word, Excel, PowerPoint & Outlook Skills)
- Project management training
- Business Communication Skills
- Customer services skills
- Relationship management
- And many more including tailored training programs for your unique needs.



KEY CONTACTS

Afzaish Naveed

(C.E.O.)

Email: anaveed@itsec.pk

Phone: +92 (0) 21 327 883 19

Faisal Munir

(Head of Accounts)

Email: accounts@itsec.pk

Phone: +92 (0) 21 327 883 19

Adeel Khan

(Head of Sales | ERP Solutions)

Email: adeel.khan@itsec.pk

Phone: +92 (0) 21 371 324 93

Cell No: +92 (0) 346 249 2494

Tariq Riaz

(Head of Operations)

Email: tariq.riaz@itsec.pk

Phone: +92 (0) 321 371 300 93

Any Questions?